

Tech Times

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Boost Staff Efficiency

Change Office Communication

To increase teamwork and productivity, set up instant messaging software such as Slack or Microsoft Teams. These platforms allow employees to communicate in real time instead of communicating through asynchronous methods like email. You can instantly send messages and share files in team chat rooms, saving precious time and allowing you to get more work done.



Install Video Conferencing

Rather than spending hours getting to and from meetings outside your office, opt for a networked phone solution that offers video calls and conferencing. This way, you can hold a video conference to discuss business matters while in the office, at home, or abroad.



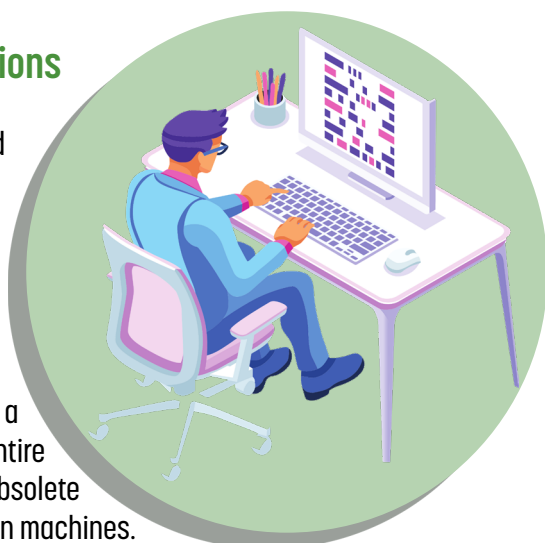
Implement ERP Software

Enterprise resource planning (ERP) is a type of software that organizations use to manage various business processes like accounting, project management, and supply chain management. ERP software provides employees with up-to-date business information that they can easily access and use. It eliminates redundant data entry and reduces the number of spreadsheets that are used to record critical business data by storing information in a centralized database.



Upgrade workstations

Outdated Technologies and workstations limit your business's progress, and are a hindrance to developing clued-up, efficient employees. Aging systems and slow networks can frustrate your team and hamper productivity. While this doesn't mean that you have to buy a new set of workstations for your entire company, you should at least replace obsolete equipment with more modern machines.



How Backup and Disaster Recovery Protects SMBs

Many SMBs operate with a sense of unrealistic optimism when it comes to data loss and disaster recovery. However, the reality can be quite different and can negatively affect your business if you're not vigilant. As the rate of digitalization increases, so does the risk of data loss. Can your business afford a data-loss incident?

It doesn't matter if data loss happens because of human error, cyberattack or natural disaster. It can have far-reaching consequences such as:

1. Severe downtime:

For SMBs, per-hour downtime costs vary from \$10,000 to \$50,000

2. Damage to reputation:

One-third of customers will end their association with a business following a severe data loss.

3. Regulatory penalties:

Failure to protect data can draw penalties worth 2% to 4% or more of company turnover.

4. Permanent closure:

Some businesses are unable to recover from an incident and close permanently.

Prioritizing backup and disaster recovery for your business is very important. A comprehensive backup and disaster recovery solution provides secure, uninterrupted backup and quick data recovery – with a cloud-based architecture that ensures the business runs seamlessly in the event of a disaster.

Deploy Backup and Disaster Recovery Today

Having an effective backup and disaster recovery solution provides several benefits. Here are the top six:

1. Stay protected against natural disasters

The first half of 2020 alone had close to 200 reported natural disasters. While it's impossible to stop a natural disaster, you can ensure your data is protected and take the necessary measures to prevent downtime.

2. Minimize the impact of a cyberattack

With the rate of cyberattacks going through the roof and with SMBs being a constant target of attacks, it is essential to have a robust backup and disaster recovery solution to protect your business.

3. Safeguard sensitive data

If your business handles sensitive data like Personally Identifiable Information (PII), measures should be taken to ensure it never ends up in the wrong hands. Safeguarding all critical data can build your business's reputation and prevent regulatory penalties.

4. Quick recovery

It doesn't matter how disaster strikes. What matters is how quickly your business bounces back. A good backup and disaster recovery solution helps you get up and running as soon as possible.

5. Reduce the impact of human error

From accidental or intentional misdelivery or deletion to corruption of data, employees can pose a security threat to your business. Deploying backup and disaster recovery is, therefore, crucial. You must also train your employees on the difference between acceptable and unacceptable behavior.

6. Tackle system failure

Unexpected system failure can lead to downtime if you don't equip your business with backup and disaster recovery.





Employee Spotlight



What is your experience working at Total Secure Technology?

"I feel amazing to work for Total Secure Technology. Since I started working here, I have learned valuable skills that has helped through communication and ambition. This has allowed me to establish great long term relationships with our clients and being able to help them understand their technical issues. I am grateful to work for an amazing company."



Kevin
Junior Technician



Tech Times

IT Support and Technology News from Total Secure Technology, formerly Networking Solutions | June 2021
"As a business owner, you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!" – **Jon Cooper**, CEO |916.696.7200 | jcooper@networkingsolutions.net

Microsoft
CERTIFIED
Systems Engineer



Boost Staff Efficiency

Backup and Disaster Recovery

Backup and Disaster Key Terms

Employee Spotlight

About Total Secure Technology

Total Secure Technology, *formerly Networking Solutions*, is a trusted IT support team located in Sacramento assisting small-to-medium sized companies to deal with ongoing IT problems and Cybersecurity. For over 20 years we have brought our customers outstanding services, to learn more about how we wow our customers, call us for a free consultation.



TOTAL SECURE
TECHNOLOGY

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Key Terms Used in Backup and Disaster Recovery



The following terms will give you an idea about the type of actions and processes you should aim to implement within your business

Minimum Business Continuity Objective (MBCO)

MBCO signifies the minimum level of output needed after severe disruption to achieve business objectives.



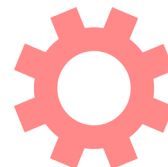
Maximum Tolerable Period of Disruption (MTPD)

MTPD is the duration after which the impact on a business caused by minimal or zero output becomes intolerably severe.



Recovery Time Objective (RTO)

RTO is the time it takes before employees can start working after a data-loss event. It's usually measured in minutes.



Recovery Point Objective (RPO)

RPO is the amount of work that can be lost and will need to be done again after a data-loss event. It's usually measured in seconds.

