

IT Support and Technology News from Networking Solutions / January 2021

🔥 Hot New Tech 🔥 Microsoft Surface Pro X



This is perfect for your on-the-go lifestyle — sleek and slim, in Matte Black, Surface Pro X is just 7.3mm thin and starts at 1.7 pounds. With its ultra-slim and versatile design the Surface Pro X adapts to you, transforming from ultra-thin laptop, to powerful tablet, to portable studio. Wi-Fi 5-802.11ac compatible. Compatible with Surface Dial off-screen interaction.



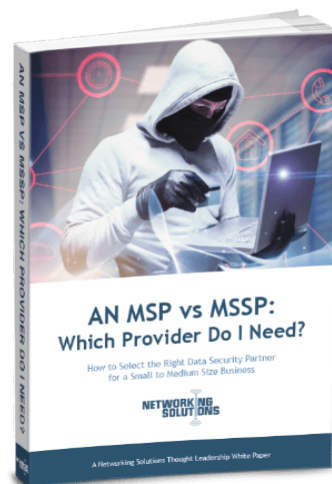
See What Our Clients Are Saying About Us!

- Caleb has such a great personality he made the frustration with the computer issues not such an important thing!
– **Lori P. from Right at Home Sacramento**
- Daniel is awesome!! He took great care of my issue and didn't even agree with me when I told him I knew the issue was user error. Have a great day!!
– **Lisa Dawson from Pro Floors**
- Manny did a fabulous job explaining the issue to our HR Manager who is not techy at all. :) Thank you, Manny!
– **Donna L from Lake of the Pines Association**

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www.networkingsolutions.net

MSP vs. MSSP What's the Difference?

Managed Service Providers (MSPs) typically offer server/desktop monitoring and management, data backup and local network and endpoint support for client organizations. At one time, this model was a good alternative to break-fix or on-demand outsourcing, where these services are provided on a more sporadic, as-needed basis.



An MSSP, or Managed Security Services Provider on the other hand offers cybersecurity monitoring and management services in addition to everything a traditional MSP offers.

These services may include virus and spam blocking, intrusion detection, firewalls and virtual private network (VPN) management, and more. An MSSP may also handle system changes, modifications and upgrades. However, the key strategic benefit a reliable MSSP can offer is a comprehensive, holistic coverage of all your data security needs.

Which one do you think would be helpful for your business?

Go to networkingsolutions.net/msp-vs-mssp-whats-the-difference/ learn more about the difference and ways that can help you.

Who Wants to Win a \$25 Gift Card?

This could be your chance to win a gift card by answering one simple question!



What is your New Year's Resolution?

Call at 916.696.7083 or email us at sdorris@networkingsolutions.net with your answer, to be entered to win a \$25 gift card.

Phone: (916) 696.7200 | Fax: (916) 696.7210 | Email: jcooper@networkingsolutions.net

Internet Vigilance

Despite constant development in security and stability, the Internet still remains very much a Wild West landscape. You can navigate through it, but you never know when you might encounter a hidden danger. Threats exist on a global scale.

Cybercriminals want information. They don't care whose information they access and steal, or what damage they do. They want to take what they can get and they want to sell it. There are people who do this for a living. This morning, in the period of one minute, there were hundreds of cyber-attacks originating in China, targeting the United States.

What can you do?

Stay vigilant.

1. **Visit web sites you know and trust:**

This is the simplest and most effective way to keep safe.

2. **Keep your web browser and computers up-to-date with the latest patches and security updates:**

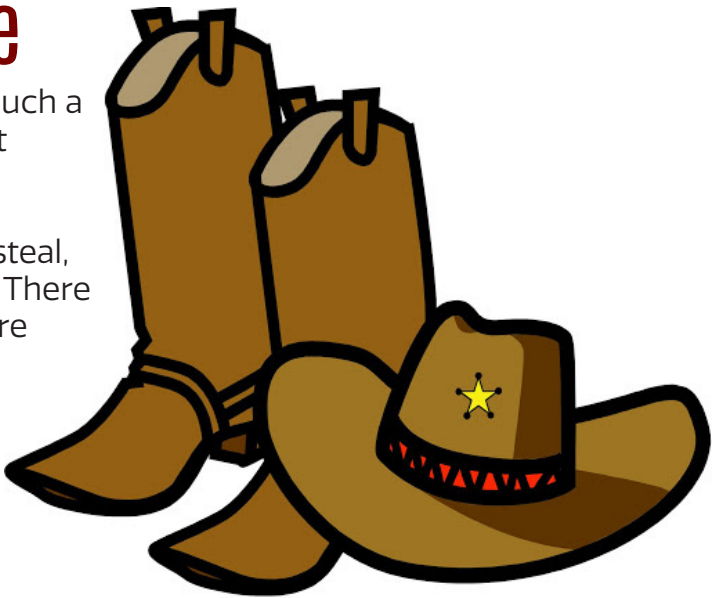
This is VERY IMPORTANT. While your office computers are kept up-to-date automatically as long as you're covered by any of our maintenance plans, you still need to keep an eye on updates for your home computer(s). Don't ignore these updates!

3. **Know web sites you input personal information or credit card information into are secure:**

Look at the address bar. If you see "https" you are on a secure web page. If you see "http" you are not on a secure web page.

4. **Make web sites you visit more secure:**

Browser extensions, such as HTTPS Everywhere, help make web browsing more secure. HTTPS Everywhere takes standard "http" web pages and secures them with "https" by automatically directing you to the secure version of the site. It's not compatible with every web page, but it goes a long way in protecting you.



Tech Times

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"As a business owner, you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!" – **Jon Cooper**, CEO |916.696.7200 | jcooper@networkingsolutions.net



New Tech

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Employee Spotlight

About Networking Solutions

Networking Solutions is a trusted IT support team located in Sacramento assisting small-to-medium sized companies to deal with ongoing IT problems and Cybersecurity. For over 20 years we have brought our customers outstanding services, to learn more about how we wow our customers, call us for a free consultation.



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Employee Spotlight

How is your experience working at Networking Solutions?



Working for Networking Solutions has been a blessing. I have been given an opportunity to do what I love and that is fixing computers. I went from Dispatching with an eagerness to learning to become a fully fledged Tier 1 HelpDesk Support Tech. With guidance from Networking Solutions, I am focus on what my future holds and all I can achieve.



Caleb
Help Desk Level 1