

# Tech Times

IT Support and Technology News from Networking Solutions / February 2021

## Are Your Mobile Devices Protected?



Mobile devices are indispensable. Smartphones, tablets, and other mobile gadgets play a big part in everyday processes, especially for individuals and companies that value connection and convenience. But as the number of mobile devices used in business operations increases, so do the cyberthreats that target them. Be sure to follow these steps to safeguard company mobile devices.

### Ensure mobile OS is up to date

The updates on Apple and Android operating systems (OS) improve overall user experience, but their most important function is to fix security vulnerabilities. Reduce your business's exposure to threats by installing updates for all devices as soon as they become available. Don't wait for a few weeks or months to update, as this gives cybercriminals ample time to exploit vulnerabilities on devices that run on an outdated OS.

### Install business applications only

Downloading apps seems harmless. But lenient policies on what should and shouldn't be downloaded on company mobile devices could lead to staff downloading and installing non-business-related apps from third-party stores, most of which are notorious for malicious advertising codes and other threats. It's imperative that employees download and install only business applications necessary for their work on their company mobile devices.

### Be careful when connecting to public Wi-Fi networks

Emergencies may compel you to use password-free Wi-Fi networks in hotels, airports, cafes, and other public places. Connecting to an open network can expose your confidential information and sensitive company data to cybercriminals connected to the same network.

### Screen SMS carefully

SMS phishing can be used to trick you into clicking malicious links. Cybercriminals send messages purporting to be from someone you know, asking you to urgently disclose confidential information. Should you encounter such an SMS, you can either delete it or alert your IT department. You can also block unknown senders without even opening their message. For more help and details, please visit us at [networkingsolutions.net](http://networkingsolutions.net)

## Who Wants to Win a \$25 Gift Card?

This could be your chance to win a gift card by

answering one simple question!

## What is your Favorite Romantic Comedy?

Call at 916.696.7083 or email us at

[sdorris@networkingsolutions.net](mailto:sdorris@networkingsolutions.net) with your answer, to be entered to win a \$25 gift card.

**Giveaway ends February 28, 2021**



## My Password Has been Stolen

### What do I do next?

If your personal data has been stolen, you often won't learn about it until long after Equifax, Marriott, Yahoo, DoorDash or some other company you've trusted with your information notifies you that your birthday, Social Security or credit card number, health records or some other piece of personal information has been exposed in a data breach.

With your stolen information, hackers can do everything from making purchases and opening up credit accounts in your name to filing for your tax refunds and making medical claims, all posing as "you." What's worse, billions of these hacked login credentials are available on the dark web, neatly packaged for hackers to easily download for free.

You can't stop sites getting hacked, but you can take a few steps to limit the damage done from the breach. If you use a password manager that creates unique passwords, you can ensure that if one site gets breached, your stolen password won't give hackers access to your accounts on other sites. (A good password manager can help you manage all your login information, making it easy to create and then use unique passwords.) For more help and details, please visit us at [networkingsolutions.net](http://networkingsolutions.net)



# Clients Satisfaction Report

Daniel was able to get my share drive back without taking all day. He was quick and considerate while explaining to me what he was doing.  
*Pro Floors*

Caleb at Networking Solutions makes me laugh every time I have what seems to be a frustrating issue. He works with me to solve the problem and is always polite and professional.  
*Right at Home Saramento*

Excellent feedback, excellent customer service. Thank you  
*Hunt and Sons, Inc.*



97%  
CLIENTS  
POSITIVE EXPERIENCE

Call back was quick and problem solved immediately.  
*The Financial Services Network*

Ian was absolutely perfect! Quick, got to the issue, and took care of it. He is a keeper!!  
*Association Management Concepts*

Thank you Network Solutions for sending a tech out so quick to help us with our two systems that wouldn't boot. Your tech was on time, very detailed in his notes and helped us get these systems back up and running.  
*Strata IT*



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"As a business owner, you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!" - **Jon Cooper**, CEO |916.696.7200 | jcooper@networkingsolutions.net



Client Satisfaction

Navigating Stolen Passwords

Protect Your Mobile Devices

Employee Spotlight

## About Networking Solutions

Networking Solutions is a trusted IT support team located in Sacramento assisting small-to-medium sized companies to deal with ongoing IT problems and Cybersecurity. For over 20 years we have brought our customers outstanding services, to learn more about how we wow our customers, call us for a free consultation.



950 Fulton Ave. Suite 200  
Sacramento, CA 95825

We'd love to stay connected! Find us on—

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- [@sacnetworks](https://twitter.com/sacnetworks)
- [networkingsolutions950](https://www.instagram.com/networkingsolutions950)

## Employee Spotlight

How is your experience working at Networking Solutions?



It was quite intimidating at first if I am honest. All the techs here have massive amounts of knowledge when it comes to nearly any issue I could think of. At first, it is something I felt I may not be able to compete with but, after a week or so, I realized that not only is everyone smart, but incredibly helpful and fun. They have taught me a lot, have given me a huge opportunity to learn with them and most of all, the best and most enjoyable company I have ever worked for so far.



Christian  
Junior Technician